

IF TOILET DOES NOT FLUSH

- 1) Verify water is turned on.
- 2) Check that metering knob is not in the closed position.
- 3) Ensure proper operation of the associated sensor, controller, and solenoid.
- 4) If toilet will still not flush, contact support.

IF TOILET FLUSHES CONTINUOUSLY

- 1) Make sure bypass lever on solenoid valve is in OFF position. Turn clockwise until snug.
- 2) 24 VAC Solenoids: Unplug solenoid from controller. If water flow continues, troubleshoot solenoid. If water flow stops, contact support.
- 3) Battery Solenoids: Turn controller power off for 10 seconds and then turn power back on again. If there is any fluctuation in water flow, troubleshoot solenoid.
- 4) Remove flush valve sealing gasket and seat seal assembly. Check for foreign material and/or defects. If parts are worn or damaged, install a complete rebuild kit. Turn water supply back on.
- 5) If toilet still flushes continuously, contact support.

IF TOILET FLUSHES BUT BOWL DOES NOT CLEAR

Contact support.