

If an I-CON TruTOUCH[®] or TruTOUCH[®] Pro Sensor is not working:

- 1) Verify that other sensors connected to the same controller are functioning correctly. If none of the other sensors are functioning correctly, troubleshoot controller.
- 2) Ensure the sensor is securely attached to the extension cable and that all cabling is in good working condition and fully plugged into the controller.
- 3) Connect suspect sensor to a known good port on the controller and test. If suspect sensor still does not work, replace sensor. If suspect sensor does work, contact support.